New solution Digitax TDS Cloud for the cooperative CO.TA.P of Pesaro

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The cooperative CO.TA.P of Pesaro evolves with the new solution Digitax TDS Cloud, dispatch with operator, to offer a more full and complete service to its customers

TDSCloud is a last generation taxi dispatch system that uses modern communication technologies (GPRS, INTERNET, GSM, VOIP) to maximize the number of incoming requests, serving them at the same time as quick as possible.
The system requires the installation of an on-board computer (Mobile Data Terminal) in every taxi to constantly communicate information about their status (FOR HIRE or HIRED) and GPS location to the operating centre.
The system is able to handle unlimited operators, and each of them can perform different tasks according to user profile (configurable).
The dispatcher is able to assign the jobs to the best candidate using sophisticated search algorithms which are completely configurable and customizable by the Customer to best suit his personal needs.
From the management web site you can also:
1) Manage driver's shifts;
2) Display different detailed diagnostic reports, related to all served taxi requests (caller details, taxi candidates, priority in   areas and / or taxi stands, etc.).
Finally, the Cloud infrastructure is designed to ensure maximum service continuity, redundancy and excellent performance.

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